## General Catering Assistant based at The Crafted kitchen in Croxley Park, Watford

£12.60 per hour 37.5 hours per week, Monday to Friday

## **Duties & responsibilities**

- Prepare and serve a wide range of beverages, according to established recipes and standards
- Greet customers warmly and create a welcoming atmosphere
- Take orders accurately and efficiently
- Serve food and beverages promptly, maintaining a high level of attention to detail
- Handle customer complaints and resolve issues in a professional and courteous manner.
- Food preparation assist the chef with basic food preparation tasks, such as peeling, chopping & slicing ingredients, making sandwiches, salad preparation
- Dishwashing wash dishes, kitchen equipment & utensils
- Kitchen cleanliness clean & sanitise kitchen surfaces, countertops & food preparation areas. Sweeping & mopping. Empty bins and ensure proper disposal of waste materials
- Inventory management assist in receiving, storing & organising supplies & ingredients
- Compliance with health & food safety maintain cleanliness and organisation of the kitchen ensuring equipment is in good working order
- Communicate effectively with team members to ensure smooth operations.
- Be aware of COSHH regulations and use appropriate protective equipment when using chemicals.
- Adhering to dress code policies. Demonstrate excellent interpersonal skills and adaptability in a fast-paced environment.
- Maintain a positive work environment by fostering teamwork and cooperation.
- Follow proper hand hygiene procedures and maintain personal cleanliness.
- Ensure the café is compliant with health and safety standards at all times
- Front of House Clean & sanitise work surfaces, countertops & food preparation areas. Sweeping
  & mopping. Empty bins and ensure proper disposal of waste materials

## Knowledge

Previous experience in a similar role, preferably in a café or restaurant setting

Excellent communication & interpersonal skills

Strong attention to detail & ability to multitask in a fast-paced environment

Friendly & approachable demeanour, with a genuine desire to provide exceptional customer service

## **Benefits**

- 28 days holiday including bank holidays
- Plus your birthday off
- 3 volunteering days off
- Free meal on shift
- Bespoke training & development opportunities
- Pension & life insurance
- Discounts available on our Perkbox app, high street stores, holidays & cinema
- Cycle to work scheme

To apply please send your CV to croxleypark@baxterstorey.com for the attention of Lai Ngai